

Baumann's Brookside 2021 Safety Protocols for COVID prevention

This document was created based on guidelines set forth by the CDC and NYS DOH.

(last updated 4/26/21)

1. Housekeeping
2. Public Areas
3. Dining
4. Staff Protocols
5. Activities

1. Housekeeping:

- Guests may opt out of daily housekeeping services
- Housekeeper will wear mask and gloves while in the room
- All Guests must exit the room during housekeeping service
- After check out, all bedding will be removed from the room. Room will be deep cleaned with special attention to high touch surfaces including switches, knobs, handles, and controls.
- After the room is fully prepared for the arriving guests, staff will disinfect the room using an electrostatic sprayer, dispensing an EPA approved cleaning/disinfecting solution.
- Room doors will be tagged notifying arriving guests of completion of deep cleaning.

2. Indoor Public Areas:

- Signage will be posted at the entrances to, and inside of public areas, including the Rec Hall and Dining Room, advising all guests and staff to:
 - Following 6ft social distancing guidelines
 - Wear a face covering while not seated
 - Use hand sanitizer or wash hands frequently
- Windows will remain open, weather permitting, to improve air circulation and turn over.
- Disinfecting of Dining Room and Rec Hall will be completed using an electrostatic sprayer dispensing an EPA approved cleaning/disinfecting solution, multiple times per day.

3. Dining:

- Staff serving guests will be masked at all times
- All guests (over the age of 2) will be required to wear a face covering when entering dining spaces, which can be removed once seated.
- Tables in indoor and outdoor spaces will be distanced by 6 feet, not to exceed 75% of the space's capacity.
- Tables will be assigned to one group/party for the entirety of their stay.
- Items such as condiments, salt and pepper, etc will remain on the table to reduce cross contamination with other guests. These items will be sanitized daily.
- No tablecloths will be used. Tables will be set with disposable paper covering or paper placemats to improve the ability to sanitize the table after every meal.

- All silverware, pre-set on the table, will be wrapped. Tables will be set with china and glasses immediately prior to guest arrival, in a face down position.
- Dining tables and chair touch points will be sanitized after every meal
- Public restrooms will be available however guests will be encouraged to return to their room for use of the toilet. Public restrooms will be cleaned multiple times daily.
- All guests (over the age of 2) will be required to wear face coverings and sanitize their hands prior to entering buffet lines
- Coverings will be placed over buffet food items as able
- Buffet food will be removed at the conclusion of the meal when staff is no longer available for service or monitoring.

4. Staff Protocols:

- All staff will be required to answer screening questions prior to each shift and prior to contact with any guest. Any staff member with a temperature greater than 100.4 degrees or who is not able to record an answer of NO to any screening question will be instructed not to come to work. Cleared/Not Cleared status will be logged for every staff member daily.
- Any staff with a positive COVID exposure will follow Greene County Health Dept. guidelines regarding return to work.
- All staff will be required to wear a face covering during any interaction with guests.
- All staff will be trained to utilize hand sanitizer or hand washing:
 - Before and after every shift
 - After blowing their nose, coughing or sneezing
 - After using the restroom
 - Before eating or preparing food
 - After putting on, touching or removing face mask

5. Activities

- Disinfecting wipes and hand sanitizer will be available at rental time for all equipment, and during all organized activities
- Rec Hall personnel will be responsible for disinfecting all returned equipment prior to the next rental
- Guests will be encouraged to socially distance their group from others while poolside or utilizing the grounds
- Bouncy house will be discontinued until state and federal mandates are lifted
- We are uncertain at this time if the Wagon Ride or Egg Hunt will be offered
- No transportation to local activities will be provided this summer. Guests will be responsible for driving themselves to Zoom Flume and horseback riding.